



SECUREX | Your European Partner















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SECUREX | AI Innovation Lab





Wout Van Wijnendaele

- Husband and father
- 10Y growth track **@Securex**
- Al Innovation Lead & Digital Strategist
- 2Y AI LAB
- Committed to empowering others with innovative solutions that drive internal efficiency and create measurable value.
- Enhancing efficiency, as I firmly believe that optimizing processes lays the foundation for all future growth and success.
- From the people for the people



Speed boat and Incubator

Al Lab

> Road to industrialization

New Technologies & New tools

Focus on functionals

High Value impact

Outcome driven with ability to fail fast

No link with operational processes

Finance and bussiness case approval

Focus on nonfunctional requirements (ex: Secu) Risk, Regulatory and Compliancy

Performance and quality assurance

Operational

Training & Development

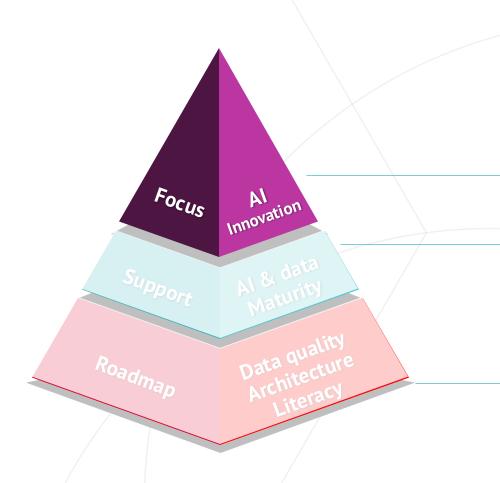
Promotion

Ethical responsibility



Al LAB | 1. Our operating mindset | Maturity growth





We are committed to only launch initiatives that will **fundamentally transform** the way we do business.

We are dedicated to **embedding proven AI** in the Securex organization by challenging the way projects are executed.

Fundamentals. We are enhancing Data & Al literacy across Team Securex¹

We build towards a futureproof data architecture that enables our AI products

Al Lab in the Lead

Big Bet & AI proof of concepts

Data & Al Factory in the lead

Proven AI technology in ongoing projects (eg Salesforce)

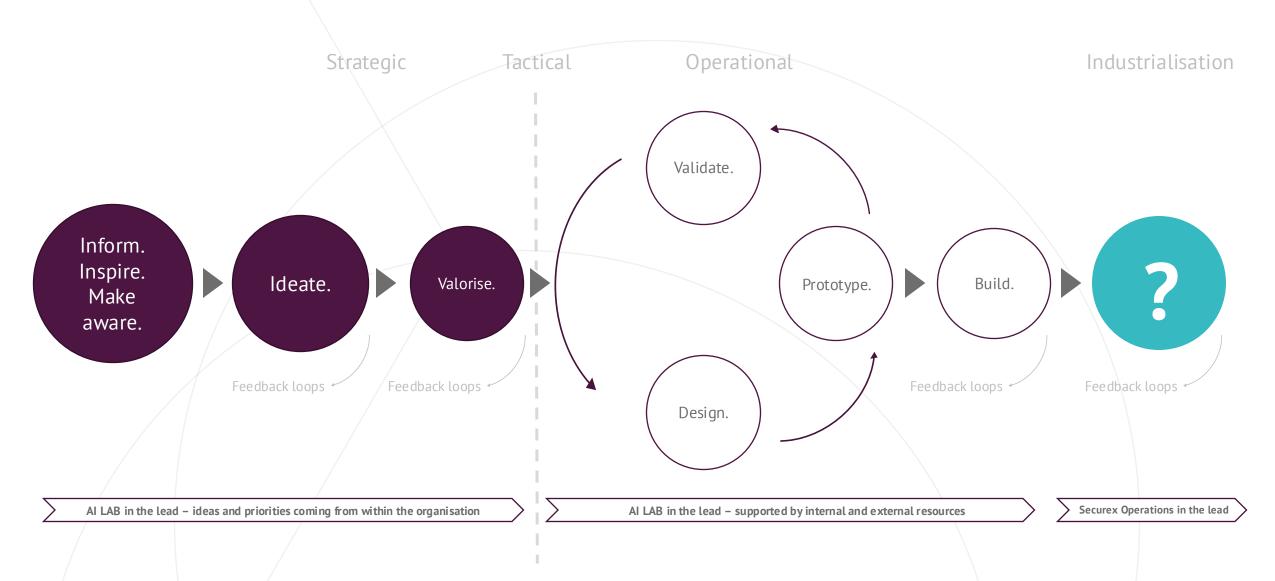
Collabs between Data & Al Factory and learning

Al Training to all staff concerning risks and opportunities of (gen) Al



Al LAB | 1. Our operating mindset | PoC process





Al LAB | 2. Our Al-story | Overview



Al in Securex	2024	2025	2026
Focus	Al	AI	Innovation incl AI
Mindset	Speed boat. A lot of small PoCs* to discover what works	Dream big: 1 Big Bet Limited # of PoCs beyond	Continue Big Bet Limited # of AI + Innovation PoCs beyond
* Al proof of concepts	19 pocs	Big Bet + 6 pocs	Big Bet + x pocs
pocs with pos result	6	2**	
# AI LAB pocs into project (cumulative)	3	6	8



^{*} PoC = Proof of Concept ** 2 poc with positive evaluation turned into a project and has been delivered already. Other pocs still ongoing (see further)

Al LAB | 2. Our Al-story | Highlights

securex

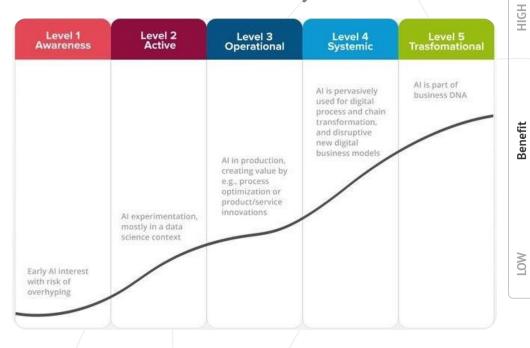
We build to transform. Each **AI superpower** turns **human expertise** into **intelligent capability**: from **conversations that understand context** to **translations that speak in our voice**. Some **crafted in-house**, others **integrated with best-in-class platforms** — all designed to make **AI seamless**, **intuitive**, **and empowering**. Together, they form the **foundation of an AI-powered Securex**.

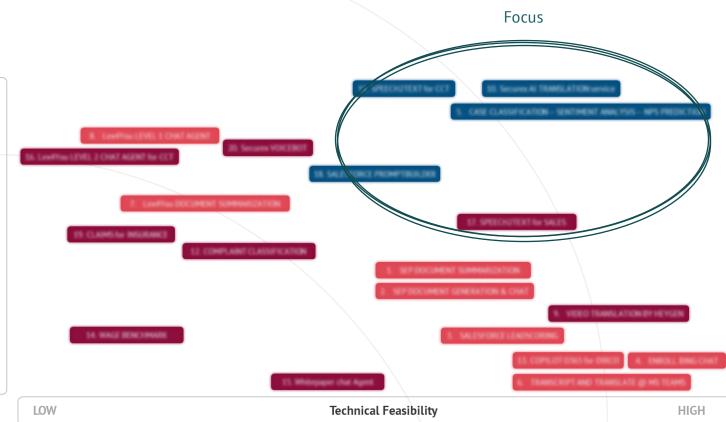
Al superpower	How it transforms work	How we made it real
Conversational Intelligence The power to talk with your knowledge.	Chat & knowledge Bots — turning expertise into instant, 24/7 employee assistance.	Copilot ChatGPT Einstein Custom built in-house
Content Alchemy The power to transform complex into clear.	Al-powered rewriting & summarization — ensuring every message follows the Securex tone, clarity, and style.	Built in-house
Multilingual Fluency The power to speak every language, the Securex way.	Securex Translation Engine — high-quality translations in our voice, powered by AI and guided by our lexicon.	Built in-house
Visual Voice The power to translate emotion across borders.	From one language to many — AI-translated video voiceovers that preserve emotion, clarity, and culture.	Elevenlabs VEED HEYGEN
Voice Intelligence The power to listen and understand instantly.	Speech-to-Text — turning conversations into actionable insights and Q&A knowledge hubs.	Built in-house
The Memory Keeper The power to remember everything that matters.	Your AI meeting memory — makes you focus on the conversation by capturing key points, actions, and follow-ups in real time.	Niche partner
Legal Insight Engine The power to reason with law.	Legal tech – empowering Legal & Procurement team with instant case insights and AI-driven drafting.	Niche partner
Mail Flow Intelligence The power to route information at the speed of need.	Al Classification Model — auto-triaging incoming mails to the right experts, boosting response speed and focus.	Built in-house
Empowered Minds The power to lead with Al.	Copilot, ChatGPT & Gemini — training tomorrow's leaders to think, create, and decide with AI.	Copilot, ChatGPT & Gemini together with partners.

Al LAB | 2. Our Al-story | Success



Gartner Al Maturity Model







It's never the PoC that fails — the definition of its purpose and the clarity of its value does.

AI LAB | 2. Our AI-story – Find a true painkiller : The Big Bet



We show, we don't tell. Our achievement lies in integrating cutting-edge Al into one of the oldest and most resilient technologies in enterprise IT: COBOL. In this endeavor, UI and UX are critical. We design the experience so that users never feel they are operating "yet another tool," nor fear that Al is here to replace their jobs. Instead, our approach makes the technology feel seamless, intuitive, and empowering — augmenting human expertise rather than overshadowing it.





Al doesn't knock — it walks straight in. Not to replace people, but to replace roles that refuse to evolve.

Al LAB | 2026 | Innovation is how we shape tomorrow



In 2026 we refine our LAB-scope by splitting our focus into three complementary streams that give our roadmap both clarity and momentum. **The Big Bet** itself continues as the long-term strategic anchor. Alongside it, we drive a predefined program of **Al Proofs of Concept**, designed to validate opportunities already in sight. To unlock the full creativity of our people, we launch the *Innovation Collective* — a platform where new ideas can be pitched and developed into products, services, and capabilities. With this approach, we put innovation at the very heart of our organization. By making it a central driver of how we think, act, and invest, we position ourselves to reclaim leadership in our businesses and set the pace once again in the markets where we compete.

Al Big Bet 2026 Scale current solution Extend possibilities Proactive case handling Innovation lab **PoC Program** 2025 **Innovation Collective** Al lab Pitch framework Foundation sessions 6-week sprints Platform for the people



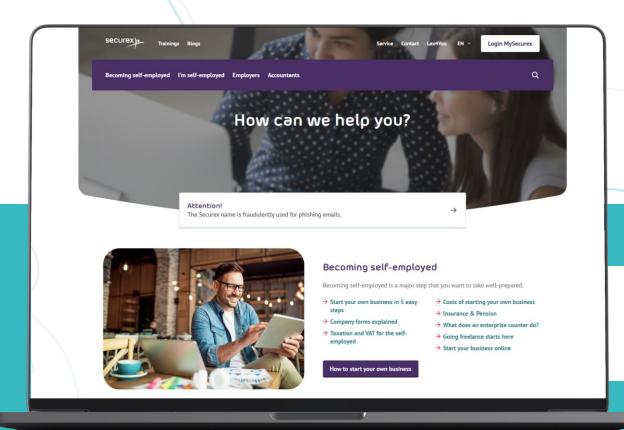
Start NOW

Involve PEOPLE and create AEGRENESS

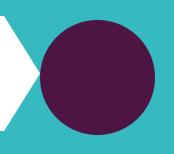
Find your true PAINKILLERS

*and be bold





STAY IN TOUCH!



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